

October 14, 2016

EOQ CONGRESS 2017 – First information

Dear ladies and gentlemen,

It's my great pleasure and honour to send you the first information referring to EOQ Congress 2017. We're very proud that the European Organisation for Quality showed confidence in the Slovenian Quality and Excellence Association and gave us the opportunity to organise the 61th EOQ Congress.

The Congress will take place in Bled, Slovenia, on October 11 and 12, 2017. We're looking forward to contributing to the development and success in the years to come, where one of the most important topics will be digitalisation. Therefore, we have decided that the title of the congress should be: **SUCCESS IN THE DIGITAL ERA** with Quality as a Key Driver.



The congress will gather the most prominent individuals and organisations working from all over the world. We're sure that the participants will have the opportunity to listen to the best presentations with new, as well as developed, and practically proven business excellence.

During two days we will work in plenary sessions and in various streams related to specific points of interest. In addition to general quality topics, which will be worked out in plenary sessions, we have decided to focus on the performance related issues related to the five following sectors:

- Industry (Automotive plus others)
- Public/governmental/education
- Healthcare

- Energy
- SME (Small and medium enterprises)

The main themes presented should cover:

- Best Quality and performance related practices from five sectors
- Digital agenda and Industry 4.0
- EFQM excellence model best practices
- Transformation and change management
- IT solutions for support of Quality , transformation and performance
- New role of Quality Manager - Competencies for the digital era
- Quality and excellence in Environmental and social responsibility

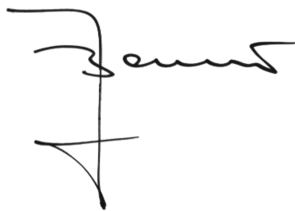
We're looking forward to all interested experts and professionals thinking about their knowledge and expertise in reference to the above listed sectors and themes and attending the congress with their papers and presentations.

For more detailed information about the congress, covering location, programme, call for papers, fees and registration, accommodation, please go to the following website address:

www.eoqcongress2017.com

Please accept my invitation to come to Slovenia. We will do our best to exceed your expectations.

Kind regards,



Janez Bencina
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