PARALLEL SESSION 6 – QUALITY HOPES
P6A – MSC and Ph.D. Presentations
P6B – Presentation of Mega Projects Based on Quality
P6C – Quality 5.0 for Platinum Society
P6D – Quality and New Leadership Concepts for Quality 4.0 Era
P6E – Quality for Smart Cities

PARALLEL SESSION 7 – INNOVATION, QUALITY & AI
P7A – Innovations in Digitalization & AI
P7B – Lean innovations
P7C – Social innovations
P7D – Innovations and Sustainability
P7E – Innovations and Smart education

PARALLEL SESSION 8 – QUALITY RELATED MANAGEMENT SYSTEMS
P8A - Smart and Resilient Environment Management Systems
P8B - OH&S MS for improving Quality of Working Life
P8C - MS for Smart Energy and Smart Grid
P8D - Quality, Resilience, Security and Sustainability for Smart Cities & Regions
P8E - Information Management Systems for Smart Infrastructure

Registration

Important dates:
Regular registration and payment: from April 16, 2020
Cancellation with refund: May 15, 2020

TYPE / DEADLINE
Participants until Dec 15, 2019 €590.00 €650.00 €790.00
Authors until Apr 15, 2020 €295.00 €295.00 €395.00
Groups (3 or more) from Apr 16, 2020 €445.00 €485.00 €590.00
Students* until Dec 15, 2019 €195.00 €215.00 €260.00
Gala dinner until Apr 15, 2020 €70.00 €70.00 €70.00

Domestic participants and from countries with GDP <US$10,000 (according to the IMF)

TYPE / DEADLINE
Participants until Dec 15, 2019 €350.00 €390.00 €470.00
Authors until Apr 15, 2020 €250.00 €250.00 €330.00
Groups (3 or more) from Apr 16, 2020 €260.00 €290.00 €350.00
Students* until Dec 15, 2019 €110.00 €125.00 €150.00
Gala dinner until Apr 15, 2020 €70.00 €70.00 €70.00

* Students of Bachelor, Master and post-graduate studies, not older than 30.

Invitation to submit papers

The Organizing Committee invites all interested authors to submit paper abstracts for the 64th EOQ Scientific & Business Congress 2020. Authors submitting papers are entitled to a 50% discount on the regular registration fee.

Abstract submission:
December 15, 2019

Abstract acceptance notification:
January 31, 2020

Paper submission:
April 15, 2020.

Paper acceptance notification:

The number of papers to be presented during the Congress is limited and priority will be given to authors submitting the paper first!

One author can submit one abstract / paper.
Official language of the Congress is English.

Organizer
SRMEK - Serbian Association for Quality
Balkanska 11/2a, 11000 Belgrade, Serbia
Tel: +381 34 302-440, Mob: +381 63 253-453
Email: office@srmek.org, Web: www.srmek.org

Location and Accommodation
Hotel Hyatt Regency 5*
Milentija Popovica 5, 11000 Belgrade, Serbia
Tel: +381 11 3011-182
Email: reserve.hrbelgrade@hyatt.com

Congress Secretariat
BBN Congress Management d.o.o.
Deligradska 9, 11000 Belgrade, Serbia
Tel: +381 11 3629-405, Mob: +381 63 368-594
Email: office@eoqcongress2020.srmek.org

www.eoqcongress2020.srmek.org
Dear Friends and Colleagues!

Welcome to the 64th EOQ Scientific & Business Congress 2020.

Following the UN Sustainable Development Goals (Agenda 2030) and a mission of the European Organization for Quality (EOQ), we are endeavouring to transfer the theory and practice of modern quality management to Serbia and other countries with less developed economies.

Among other reasons, less developed economies are a consequence of unapplied real quality management system in practice.

The key factors for understanding and successfully implementing quality management are the effective formal education within elementary schools, high schools and universities and training for specialists in the industry.

After researching the level of inclusion of quality standards in the education systems of different countries, we will determine where and how the best results are achieved.

A scientific aspect has been added to the EOQ Congress 2020, in order for event to achieve added value and attract authorities of the academic community worldwide related to quality management. Beside the usual topics, attention will also be drawn to Business Excellence, Innovation, Environment, Safety, Circular Economy etc.

There are many reasons to visit Belgrade and Serbia, which are awakening and in the process of catching up with the developed world after many political challenges.

Regards,

Dr Jovo Lojanica
President of the Organizing Committee

Organizing Committee
President:
Dr Jovo Lojanica - President of SRMEK Association, Serbia

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Dr Ravi P. Singh - Quality Council of India Secretary General, India
Tani Järvinen - Finnish Quality Association CEO, QIA
President, Finland
Chokri Soltani - Quality Representative of Africa, Tunisia

Program
PLENARY: WITH NEW QUALITY CONCEPTS TO FUTURE
- Quality Teaching in European Universities
- Quality Teaching in European Elementary Schools
- Quality Teaching in European Secondary Schools
- Future of Quality Management practices
- Business Excellence

PARALLEL SESSION 1 – QUALITY CONCEPTS APPROACHES&TOOLS
P1A – Future of Quality Education & Training
P1B – Challenges, New Ideas, and Concepts
P1C – Quality Models and Standards
P1D – Quality Techniques, Tools and Applications
P1E – Quality Research, Software Research

PARALLEL SESSION 2 – CASE STUDIES RELATED TO QUALITY
P2A – Quality Stories in Educational and Knowledge Economy
P2B – Quality Stories in Service Organization
P2C – Quality-Based Project Management
P2D – Quality Stories in Health and Care
P2E – Quality Stories in Educational and Knowledge Economy

PARALLEL SESSION 3 – THE QUALITY WORLD
P3A – EOQ (European Organization for Quality)
P3B – IAQ (International Academy); ASQ (American Society for Quality)
P3C – EFQM; QIA (Quality Innovation Award)
P3D – ANQ (Asian Network); CAQ (China Association for Quality)

PARALLEL SESSION 4 – BUSINESS EXCELLENCE & QUALITY
P4A - The new role of assessors with the EFQM Model 2020
P4B - New challenges and competencies for EFQM assessors
P4C - Assessors as new organizational coaches
P4D - EFQM model 2020: a modern diagnostic tool
P4E - EFQM Model 2020: embrace change, drive performance

PLENARY: QUALITY FUTURE VS FUTURE QUALITY
- Quality of smart EMS&OHS...
- Innovations and AI
- Circular Economy, Future

PARALLEL SESSION 5 – QUALITY & CIRCULAR ECONOMY
PSA – Data-Driven Quality and Virtual Reality
PSB – Quality and Sustainability
PSC – Quality and Quality of Life
PSD – Reliable and Circular Economy
PSE – Quality and Business Models