EOQ Press Release

EOQ competence certification and 3rd party auditing

EOQ continues to serve the broad quality community in industry, service and other fields and also actors in 3rd party system certification.

The competence specification and certification scheme for quality management personnel, EOQ CoS & CS 9000 were first established 2009, resulting from decades of experience in quality education. The 2012 revision has considered both rapidly changing needs of organisations and also developments in auditing standardisation.

The specification defines competence criteria for:

- Quality Manager
- Quality Management Representative
- Quality Auditor
- Quality Lead Auditor

A certified EOQ Quality Manager (EOQ QM) has the competence to initiate, lead and organize all quality activities within an organisation, based on a broad set of knowledge and managerial skills.

A certified EOQ Quality Management Representative (EOQ QMR) is able to initiate, establish and maintain a documented quality management system within any organisation.

A certified EOQ Quality Auditor (EOQ QA) is able to initiate, plan and conduct all kinds of 1st and 2nd party quality-related audits in accordance with ISO 19011, to set up and maintain internal audit programmes and to be a full-valued team member in 2nd and 3rd party auditing situations.

A certified EOQ Quality Lead Auditor (EOQ QLA) has additionally the competence to lead teams and to be an eye-to-eye partner of a quality manager in 1st, 2nd and 3rd party situations, both in the role a sole auditor, as well as in the role as audit team leader.

The European Organization for Quality (EOQ) associates more than 70,000 members and 500,000 companies within its member and partner organizations in Europe and worldwide. EOQ is the European interdisciplinary organization striving for effective improvement in the sphere of quality management as the coordinating body and catalyst of its Member Organizations aiming to improve European society through the promotion of Quality in its broadest sense.

August 2013

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