

## **0. Foreword**

EOQ is a network of organizations from countries of Europe and outside of Europe, linking hundreds of thousands of companies and experts in the field of Quality in its broadest sense. EOQ is helping its members to prepare individuals and companies to be successful in the 21<sup>st</sup> century.

## **1. Arguments to become an EOQ member/partner:**

- Belonging to the main and most important European organization dealing with quality matters, in its broadest sense, being a member of the European Quality community
- Being up-to-date with the quality movement, environmental protection, occupational health & safety, innovation and transformation, sustainability and corporate social responsibility in Europe
- Having the “up to dated” information related to the development of standardization and trends in the field (EOQ is strongly involved in ISO technical committees, is a member of the World Alliance for Quality, has agreements and understandings (MoU) with international organizations like International accreditation forum-IAF, European Accreditation - EA, International Personnel Certification Association - IPC, European Committee for Standardization - CEN, etc.)
- Sharing experience with the main European Quality organizations in the field – learning about successful experiences of the other member organizations, ideas related to new products which could be launched on its own market
- Participating in common projects at European level
- The opportunity to be the only one on the national market to offer an European recognized certificate (if becomes a PRU Agent)
- Learning about training subjects and contents, examination and certification procedures, etc.

## **2. EOQ Members and Partners**

### **2.1 EOQ Members**

EOQ Members are organizations and individuals being directly linked with EOQ and contributing to its mission.

The success of EOQ relies on its members. They are the operators of the organisation. EOQ Membership is granted only by application which is assessed against clear criteria by the EOQ Executive Board.

#### **2.1.1 EOQ National Representatives (effective Members)**

The National Representatives are organizations established in European countries (including the countries surrounding the Mediterranean Sea) and are country leading non profit organization \* in the quality field. In each country EOQ has one National Representative Organization.

#### **The EOQ National Representatives must:**

- Have been an EOQ associated or affiliated (non for profit) member for at least 3 years  
Exceptions can be made:

- for new countries formed in Europe and accepted by the UN or the EU.
- for applicant organizations approved by the Executive Board based on a strict evaluation
- or in the case where a National Representative wants to be succeeded by another organisation from its own country
- Be able to demonstrate its Quality Management System
- Be willing to share its know how at European level
- Support and promote in an active manner EOQ key products and services in its own country
- Have a significant impact in its country in promoting Quality in its broadest sense
- Be willing to integrate the spirit of the vision and mission of EOQ into its own organization
- Formally commit to an active contribution and participation in EOQ activities
- Show data stating these criteria.

**Note \*** = A **non profit organization** ("NPO", also "not-for-profit") is a legally constituted organization whose objective is to support or engage in activities of public or private interest without any commercial or monetary profit. While they are able to earn a profit, more accurately called a surplus, such earnings are retained by the organization for its future provision of programs and services, and are not owned by nor distributed to individuals or stake-holders.

#### **Admission of EOQ National Representative Organizations**

The application for admission as a National Representative organization within the EOQ will be submitted in writing to the General Assembly which will consider it at the earliest meeting in accordance with the defined procedure. The membership status of an organization as EOQ National Representative has a validity of 5 years.

Prior to the validity expiration of the NR recognition, the Executive Board evaluates the NR organization against the EOQ Statutes requirements in order to propose the re-confirmation to the approval of the General Assembly.

The person representing the EOQ National Representative organization in the GA is officially appointed by the NR organization. In exceptional cases the option of proxy is possible if the NR organization informs the EOQ Director General by using the EOQ data modification form (EOQ F28)

#### **Rights of the NR organization:**

- To be the official representative of EOQ in the country
- To have the exclusivity to distribute EOQ products
- To attend the General Assembly with voting right
- Voting rights are kept under the condition the NR organization has paid its annual membership invoice according the statutes
- To participate in the development of the EOQ policy
- To receive the EOQ news
- To participate at the EOQ Website
- To receive discount on conferences and workshops
- To be informed on main events
- To receive preferential treatment at EOQ help desk
- To propose and develop EOQ projects
- To use the EOQ logo by mentioning next to the logo "EOQ National Representative"
- Its representative may be elected as president or member of the Executive Board

#### **Duties:**

- To share the EOQ charter as well as the statutes of EOQ.
- Has the obligation to distribute EOQ products
- To attend the General Assemblies

- To actively transpose the EOQ mission, vision and objectives in its own country
- To pay its fees
- To support the distribution of EOQ certificates

### **2.1.2 EOQ Associated Members**

The EOQ Associated Members are organizations established in European countries, including the countries in the Mediterranean region. They are committed, through a significant part of their activity, to promote and support quality in the broadest sense, at national, European or international level which are developing and supporting the mission, strategy and targets of the EOQ. They are non-profit organisations as defined by National laws.

#### **Admission of EOQ Associated Members:**

The application for admission as an associated member within EOQ will be submitted in writing to the approval of the Executive Board. Before the EOQ Executive Board takes a decision, the NR will be asked for opinion. The NR has 4 weeks to report back and the Executive Board will take the NR's recommendation into consideration while taking a decision.

The membership status of an organization as EOQ Associated Member has a validity of 3 years. The applicant for EOQ Associated membership has, as it asks for application, to define and demonstrate to the EOQ Executive, its key products, services and other activities aimed to promote and support quality during the latest two years.

#### **Rights:**

- To attend the General Assembly with no voting right
- To influence the EOQ policy
- To receive the EOQ news
- To receive discount on conferences and workshops
- To be informed on main events
- To receive preferential treatment at EOQ help desk
- To be present in the EOQ Website
- To use the EOQ logo for the requested and accepted activity, by mentioning next to the EOQ logo - "EOQ Associated Member"

#### **Duties:**

- To share the EOQ charter as well as the statutes of EOQ.
- To take active part in EOQ different bodies and activities.
- To pay its fees

### **2.1.3 EOQ Affiliated Members**

EOQ affiliated members are organizations which are developing and supporting the mission, strategy and targets of the EOQ.

They may be inside and outside of Europe and are willing to have direct links with EOQ. They are profit or non profit organizations dedicated to a country. They participate in the GA only if they have paid their annual membership invoice according the statutes. In case the NR organization requests the EOQ DG, affiliated members can be invited to specific topics of the GA. They have no voting rights.

#### **Admission of Affiliated Members:**

The application for admission as an affiliated member within EOQ will be submitted in writing to the approval of the Executive Board. Before the EOQ Executive Board takes a decision, the NR will be asked for opinion. The NR has 4 weeks to report back and the Executive Board will take the

NR's recommendation into consideration while taking a decision. For EOQ Affiliated Member applicants the EOQ General Secretariat sends a pro-forma invoice for the membership fee payment; if the applicant has paid and the Executive Board approves their membership the final invoice will be sent.

**Rights:**

- To be informed on main events
- To get information which allows contributing in EOQ activities
- To receive the EOQ news letter
- To be present in the EOQ Website
- To use the EOQ logo for the requested and accepted activities by mentioning next to the EOQ logo - "EOQ Affiliated Member"

**Duties:**

- Promotion of the EOQ activities and products
- To pay their fees

**2.1.4 EOQ Individual Networking Partner Members**

The creation of the individual/personal membership is offered to all interested persons (world-wide) and called EOQ Individual Networking Partner Membership.

For countries where an EOQ National Representative is appointed, a NR organization's membership is a prerequisite to become an EOQ INPM. If there is no individual membership in the NR organization, the advice should be requested from the respective NR organization.

**Admission of EOQ Individual Networking Partner Members**

The application for admission as an Individual Networking Partner Member within EOQ will be submitted in writing to the approval of the EOQ Director General.

**Rights:**

- Contact by e-mail with EOQ and reception of an EOQ membership statement (letter format).
- Participation in the special organized and promoted meeting for the Individual Networking Partner Members, during the yearly EOQ Congress
- Reading access to the EOQ congresses' proceedings in the EOQ website members' area

**Duties:**

- The individual Networking Partner Membership is targeted to actively support the EOQ Congress.
- Sharing the EOQ Charter
- Payment of the annual EOQ networking partner membership fee

**2.1.5 Honorary Members**

EOQ Honorary Members are personalities who have made an exceptional contribution to the EOQ in the field of quality. The status of honorary member is subject to a proposal of the president or of an official representative of an EOQ National Representative organization and to the approval of the General Assembly.

**Rights:** Free participation to the EOQ Annual Congress

**Duties:** Promote EOQ

## **2.2 PARTNERS**

EOQ shares with other organizations the common interest of serving organizations they represent in their transformation to higher quality performance. Given a high degree of mutual respect, they wish to seize the opportunity to develop a synergistic partnership. The aim of this partnership is to increase each of organizations effectiveness and together, make a positive impact, greater than our individual efforts alone.

Partners are organizations (profit and non profit) willing to co-operate with EOQ in the diffusion of the Quality movement in Europe. Their contribution could be from different types of resources (financial, expertises, participation to projects, etc.)

### **2.2.1 World Partners**

EOQ has made an alliance with a restrictive number of outstanding organizations. They share with them the mission to develop quality in their country and to provide latest techniques necessary for individuals and organization to succeed.

**EOQ World partners** are organisations (profit and non profit) with which EOQ wants to exchange knowledge and experiences. They have individual agreements with EOQ and may come from Europe or outside Europe. They do not pay a fee but may have to pay for the services that EOQ provided to them.

For this category a specific agreement (Memorandum of Understanding) is signed.

#### **Admission of World Partners:**

World Partners are approved by the Executive Board.

#### **Rights:**

Develop special partnership projects with EOQ

#### **Duties:**

They share the EOQ charter

### **2.2.2 Regional Partners**

The opening of Europe has increased the role of the regions (political or economical part of a country). EOQ is based on its National Representatives but want to help networking between regions.

**Regional Partners** are organizations established in European countries (including the countries surrounding the Mediterranean Sea) which are committed, through a significant part of their activity, to promote and support quality in the broadest sense, at regional level which are developing and supporting the mission, strategy and targets of the EOQ. They are not ~~for~~ profit organisations as defined by National laws.

**Admission of Regional Partner:** agreed by the EOQ Executive Board. The National Representative of the country of the applicant has a veto right.

**Rights:** Use EOQ logo for requested and accepted activities by mentioning next to the EOQ logo - "EOQ Regional Partner"

**Duties:**

They share the EOQ charter

They pay their fees.

They are active in the network of Regional Quality and change management organizations

**2.2.3 Universities/Research Partners**

EOQ wishes to build with a group of universities a partnership to develop common view and strategy in the broad field of quality in Europe. It will allow partnership in research, development and diffusion of quality skills and techniques.

**Admission of University/Research Partners:** agreed by The Executive Board. The National Representative of the country of the applicant has a veto right.

**Rights:**

Use EOQ logo for requested and accepted activities by mentioning next to the EOQ logo - "EOQ University/Research Partner".

**Duties:**

They share the EOQ charter

They pay their fees

They are active in the network of Universities and Research centres active in Quality and Change Management.

**2.2.4 Business Partners**

EOQ wishes to build a network of business partners to share views and strategy in the broad field of Quality in Europe.

**EOQ Business Partners** are executive managers having a strong experience in management, change and quality and wanting to share their experiences to improve their business and the welfare of all their stakeholders

**Admission of Business Partners:** Business Partners are agreed by the Executive Board. The National Representative of the country of the applicant has a veto right.

**Rights:**

Belong to the EOQ Business Leaders' Club. The club gathers European leaders and meet twice a year (the cost of the meeting is covered by the participants).

**Duties:**

They share the EOQ charter; attend the EOQ Business Leaders' Club meetings

They pay their fees.

**2.3 EOQ FEES AND PRICE OF SERVICES**

The EOQ annual fees and price of EOQ services are proposed by the Executive Board and approved by the General Assembly.

The following EOQ Members and Partners have to pay EOQ annual fees and services:

- National Representatives
- Associated Members
- Affiliated Members
- Regional Partners
- University/Research Partners
- Business Partners

EOQ Individual Networking Partner Members have to pay the EOQ networking partner membership fee of 100 €+21% VAT. For the combined EOQ/NR individual membership, the annual membership fee will be of 100 €+21% VAT + EOQ NR local contribution.

The following categories are not paying an annual fee

- Honorary Members
- World Partners