

NA 147 DIN-Normenausschuss Qualitätsmanagement, Statistik und Zertifizierungsgrundlagen (NQSZ)

[NA 147-00-01 AA](#) Arbeitsausschuss Qualitätsmanagement

E-Mail des Bearbeiters bei DIN: [kristofer.proll@din.de](mailto:kristofer.proll@din.de)

## Anwenderumfrage zur Umsetzung von ISO/IEC 17011 und ISO/IEC 17025 (ISO/TC 176 N 1370)

Datum des Dokumentes	2021-10-05
Aktion	Stellungnahme
Antworttermin	2021-11-10

Sehr geehrte Damen und Herren,

CASCO (ISO's Committee on Conformity Assessment) ist der ISO-Ausschuss, der sich mit Fragen der Konformitätsbewertung befasst. Dazu entwickelt CASCO Strategien und veröffentlicht Normen im Zusammenhang mit der Konformitätsbewertung.

Derzeit führt CASCO eine Anwenderumfrage zu den beiden Normen

ISO/IEC 17011, Conformity assessment — Requirements for accreditation bodies accrediting conformity assessment bodies

und

ISO/IEC 17025, General requirements for the competence of testing and calibration laboratories durch.

In diesem Zusammenhang wurden die Mitglieder des ISO/TC 176 gebeten, sich an der Umfrage zur beteiligen.

Nähere Informationen und den entsprechenden Link zur Umfrage entnehmen Sie bitte dem nachfolgenden Informationsschreiben. Die Umfrage ist noch bis zum **10. November 2021** geöffnet.

Mit freundlichen Grüßen

DIN-Normenausschuss Qualitätsmanagement, Statistik und Zertifizierungsgrundlagen (NQSZ)

i. A.

Kristofer Proll  
Teamkoordinator



**ISO/TC 176 "Quality management and quality assurance"**  
Secretariat: **SCC**  
Committee Manager: **Schuessler Mark Mr**



## **CASCO\_launch\_of\_user\_feedback\_surveys\_for\_ISOIEC\_17025\_and\_ISOIEC\_17011**

<b>Document type</b>	<b>Related content</b>	<b>Document date</b>	<b>Expected action</b>
General document / Other		2021-09-30	<b>INFO</b> by 2021-11-09

### **Description**

CASCO has requested that members and A-liaison organizations, including 176, to disseminate the information on the launch of the survey on ISO/IEC 17025 to the conformity assessment bodies using that standard and encourage them to complete the survey and provide their feedback by 10 November 2021. The link to the survey for ISO/IEC 17025 is:  
<https://www.smartsurvey.co.uk/s/63XFD5/> .



International Organization for Standardization  
Organisation internationale de normalisation  
Международная организация по стандартизации

Ch. de Blandonnet 8 | CP 401, 1214 Vernier | Geneva, Switzerland | T: +41 22 749 01 11 | central@iso.org | www.iso.org

Your ref.  
Our ref. CASCO 1171  
Date 2021-09-30

**TO THE MEMBERS OF CASCO AND  
ORGANIZATIONS IN LIAISON**

**User surveys on implementation of ISO/IEC 17011 and ISO/IEC 17025**

Dear Sir/Madam,

When ISO/IEC 17011 and ISO/IEC 17025 were published in 2017, a survey was launched to collect feedback from users on the value of the new versions.

The initial results were discussed in 2019 by the Chairman's Policy and Coordination group (CPC) and they concluded that it was too early in the implementation process to get valuable detailed feedback and that it would be more appropriate to survey after the end of the 3-years' transition period (November 2020 and then extended to June 2021 for ISO/IEC 17025 due to COVID 19 pandemic).

A task group has worked on the new surveys which are now ready and have just been launched on 2021-09-27. The ILAC and IAF secretariats have sent a communication to their members and stakeholders' group asking those involved in the use of the standards to take part or to disseminate the information to their customers or related bodies that are involved.

With this letter, we would like to ask the CASCO members and A-liaison organizations to disseminate the information on the launch of the survey on ISO/IEC 17025 to the conformity assessment bodies using that standard and encourage them to complete the survey and provide their feedback by 10 November 2021. The link to the survey for ISO/IEC 17025 is: <https://www.smartsurvey.co.uk/s/63XFD5/>. For the survey on ISO/IEC 17011, the communication sent by the IAF and ILAC secretariats is reaching the main users of the standard (accreditation bodies) and would not require any further dissemination of the information at this stage.

Yours faithfully,

Cristina Draghici  
Head | Conformity Assessment and Consumer Matters  
CASCO Secretary